



ACADEMIC YEAR 2022-2023

The student satisfaction survey is a means through which the efficiency of several facilities available in the University across various departments can be assessed. It shows the way forward for the university to overcome some shortcomings and ensure better facilities and services are made available to the student community in general and society. Hence, a satisfaction survey for the academic year 2022-2023 was conducted based on various aspects such as courses, faculty, departmental activities, and infrastructure available for students.

A questionnaire was designed by IQAC for the students who are pursuing UG and PG in various departments. The report reflects an analysis of data converted into valid data points: 'Poor' is considered as a data point of 1. 'Satisfactory' is considered as a data point of 2, 'Good' is considered as a data point of 3, 'Very Good' is considered as a data point of 4 and 'Excellent' is considered as a data point of 5.

In this regard, a majority of the students remarked on the courses offered in the department as very good in terms of course content, its relevance with time, and the latest developments in the study area. Timely completion of the syllabus was highly regarded by the students undertaking the survey. All students expressed 'good' responses for the balance maintained in theory and practice content as per the courses in the language and social science departments. However, some opined that other software-related courses could be offered which would be helpful in job prospectus.

Further, the students expressed their satisfaction in terms of punctuality in engaging classes, subject expertise, and clarity, communication skills while disseminating subject matter, interactive nature of classes, classroom management, and overall impression of the teachers in the department. A large number of students noted a 'very good' response as the departments received new and vibrant faculties because of the recruitment drive completed by the university during the academic year.

Keeping in mind, most of the valuable time of the students being spent at the department; the university has provided adequate classrooms to all the departments. In the survey, the departmental activities aspect received good responses from students.

In the case of infrastructure and support services, students expressed their responses between 'good' and 'very excellent'. The elemental reason is the well-planned and regularly utilized physical resources in the CUK campus along with many buildings being under construction. University organizes the ANKUR festival to provide students with a platform to display their talent. Students took an active part and displayed their excellent skills ranging from sports, literature, art, music, and dance.



Some of the alumni noted that the placements are seeing a good and a considerable rise and this has boosted their morale as they could find employment before completing their course.

On the grounds of the excellent learning environment enabled the university administration to attract merit students, who, upon staying on the campus and on subsequent completion of their Courses, are content with the overall functioning of the university.